

Agility Technologies Inc. ("Agility") is a leading System Integrator for the Federal Government delivering Next Generation customer experience design and business process automation in the Cloud using low-code/no-code technologies.

We are an **SBA-certified 8(a)** small, disadvantaged minority-owned business focused on **IT modernization for Defense and Federal agencies** using cloud platforms. We are a **Salesforce Summit (highest level) Partner**, and our **100% US-based and certified** consultants have hands-on expertise in architecture, integration, business process re-engineering, development, data migration, testing, CI/CD, DevSecOps, AI and security.

CORE COMPETENCIES

- ❖ **Digital Transformation, AI & Cloud Solutions**
 - Cloud Migration
 - Low-Code/No-Code Solutions
- ❖ **Agile Project & Product Management**
 - Governance and Risk Management
 - Agile/SAFe® Product Lifecycle Management
- ❖ **Enterprise Architecture & Integration**
 - Center of Excellence (CoE)
 - Enterprise Data Management
- ❖ **Testing and Quality Assurance**
 - Automated & Manual Testing
 - 508 Compliance
- ❖ **DevSecOps & Continuous Delivery**
 - Infrastructure as Code (IaC)
 - CI/CD Pipelines
- ❖ **Cybersecurity**
 - Proactive Cyber Risk Management
 - Authority to Operate (ATO)

- ❖ **AI Chatbot**
- ❖ **AI Predictive Analytics**
- ❖ **Budget Formulation & Execution**
- ❖ **Case Management**
- ❖ **Customer Portals**
- ❖ **Customer Relationship Management (CRM)**
- ❖ **FOIA & Correspondence Management**
- ❖ **HR Recruiting & Retention**
- ❖ **Knowledge Mgmt.**
- ❖ **Loan & Grants Mgmt.**
- ❖ **Marketing & Surveys**
- ❖ **Omni-Channel Call Center**
- ❖ **Sales and Service**

SOLUTIONS

PRIME PAST PERFORMANCE

- ❖ **Department of Agriculture (USDA)**
 - USDA OCIO, OASCR, APHIS, RD and FS
- ❖ **Department of Commerce (DOC) NOAA**
 - CEREx Salesforce Integration
- ❖ **Department of State (DOS)**
 - CGFS Knowledge Management
- ❖ **Development Finance Corporation (DFC)**
 - Salesforce Insight Platform Modernization
- ❖ **Drug Enforcement Agency (DEA)**
 - OPR Investigative Case Management
- ❖ **Housing and Urban Development (HUD)**
 - FHA Catalyst Loan Management
- ❖ **National Defense University (NDU)**
 - NDU Connect Student Information System
- ❖ **National Institutes of Health (NIH) ARPA-H**
 - MuleSoft Support Services
- ❖ **National Science Foundation (NSF)**
 - SBIR/STTR Grants Management
- ❖ **Small Business Administration (SBA)**
 - Disaster Loan Assistance Portal (DLAP 2.0)
- ❖ **Transportation Security Administration (TSA)**
 - MuleSoft API Center of Excellence

SUB-CONTRACTS

- ❖ **Department of Energy (DOE)**
 - CBOSS 2.0
- ❖ **U.S. Army**
 - AIE 2.0
 - PEO EIS
 - GoArmy Call Center



PARTNERS

COMPANY INFO

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DESIGNATIONS

DUNS: 829045199

UEI: Z9M6NN4AQLF7

CAGE Code: 5B8B7

CMMI Level 3 Dev and Services

ISO 9001:2015, ISO/IEC

27001:2013 & ISO/IEC 20000-1:2018

NAICS CODES

541511, 541512, 541513, 541519,
541611, 541612, 541618, 561499,
518210

CONTRACT INFO

GSA MAS Schedule Contract

Number: [47QTCA20D007U](#)

SIN 54151S, SIN 518210C and OLM

Period Covered by Contract:

Mar 24, 2020 - Mar 23, 2030

GSA 8(a) STARS III Contract

Number: [47QTCB21D0064](#)

Current Option Period End Date:

Jul 1, 2026

Navy SeaPort-NxG Contract

Number: [N0017825D7046](#)

Period Covered by Contract:

Jan 2, 2025 – Jan 1, 2029



We get IT done!

CUSTOMER CASE STUDIES

U.S. Department of Agriculture (USDA) | 8(a) Sole-Source FFP | Multiple BPAs | \$21M+ TCV

Business Problem

USDA Office of the Chief Information Officer (OCIO) needed to replace outdated systems used for budgeting, inventory, and IT service management. The legacy tools were fragmented, difficult to maintain, and lacked integration for billing, reporting, and data analytics.

Our Solution

Agility implemented a robust Salesforce and MuleSoft based 1-OCIO solution, integrating 23 feeder systems to automate billing, streamline inventory, and unify budget formulation and execution. We introduced a community portal for customers and integrated e-signature and approval workflows.

Outcome

Over \$21M in solutions delivered across 1000+ users. The platform now enables real-time \$100M+ monthly billing, \$1.1B+ budget tracking, and self-service access to 20+ offices, significantly reducing administrative overhead and enhancing service delivery across USDA agencies.

U.S. Development Finance Corporation (DFC) | GSA STARS III 8(a) Sole-Source FFP | \$8M+ TCV

Business Problem

DFC needed to modernize its Insight application, originally built on Salesforce, which lacked integration, efficiency, and modern user experience. Prior assessments had highlighted critical process gaps.

Our Solution

Agility delivered a Minimum Viable Product (MVP) for the Loan Management system using Salesforce OmniStudio, MuleSoft, and Tableau. We established integrations with Oracle EBS, AWS, and Login.gov, and structured the engagement around four Agile workstreams managed with SAFe®.

Outcome

Delivered the MVP within 6 months. The new loan processing system dramatically improved cross-platform data flow, user experience, and internal reporting, supporting DFC's mission with modern digital tools. DFC manages more than \$12B+ loans on an annual basis.

U.S. Housing and Urban Development (HUD) | GSA MAS Sole-Source FFP+LH | \$6.5M+ TCV

Business Problem

HUD's FHA Catalyst platform required modernization and improved performance of its Salesforce, AWS, and document repository components. Their legacy infrastructure hindered agility and transparency.

Our Solution

Agility provided targeted enhancements to the financial system using Salesforce, AWS microservices, and MuleSoft. We improved integration, maintained strict governance, and utilized Agile delivery methods aligned with HUD's PPM lifecycle.

Outcome

Delivered updates on time and within budget. Weekly status meetings, financial reporting, and Agile backlogs enhanced collaboration and transparency, while performance and user satisfaction improved significantly.

National Science Foundation (NSF) | 8(a) Sole-Source FFP | Multiple IDIQs | \$10M+ TCV

Business Problem

NSF required a scalable and efficient system to support its SBIR, STTR, and I-Corps programs, replacing fragmented pre-grant and review workflows. There was no system in place for this and the Program Directors had different ways of achieving their objectives using the tools they had at their disposal.

Our Solution

Agility developed low-code Salesforce platform-based Grants Management solutions with configuration-first approach, customer portals, automated workflows, integration with NSF Data Warehouse, and analytics dashboards. Internal and external communications were streamlined using the Salesforce-native Chatter tool. Emails were automated using Outlook integration.

Outcome

The system enabled NSF to reduce grant intake and processing time by over 35% across supported programs. More than 1,200 proposals were submitted and processed annually through the new Salesforce portal. NSF Program Directors now benefit from real-time dashboards, increasing decision-making efficiency by at least 40%.

U.S. Small Business Administration (SBA) | 8(a) Sole-Source T&M | \$8M+ TCV

Business Problem

During the COVID-19 pandemic, SBA's legacy Disaster Loan Assistance Program (DLAP) system failed under load from millions of applicants. The system lacked scalability, modern security protocols, and integration with key federal systems such as FEMA and Login.gov, severely hindering the SBA's ability to disburse emergency relief funds efficiently and equitably.

Our Solution

Agility deployed three Agile teams to stabilize the legacy system, launch a Salesforce-based replacement (DLAP 2.0), and perform full data migration. We used Experience Cloud, integrated with FEMA, Login.gov, and SBA systems. Development was executed using SAFe® Agile, with program increments and coordinated sprint teams to ensure seamless and rapid delivery under intense timelines.

Outcome

The platform processed millions of loan applications during the pandemic's peak. Average page load time was reduced by 70%, and application submission time dropped from hours to under 30 minutes. The full system went live in under 6 months, meeting SBA's critical response timeline with improved stability, scalability and zero critical severity production issues post-launch.