GENERAL SERVICES ADMINISTRATION

Federal Acquisition Service
Authorized Federal Supply Schedule Price List

Online access to contract ordering information, terms and conditions, pricing, and the option to create an electronic delivery order are available through GSA Advantage!®. The website for GSA Advantage!® is: https://www.GSAAdvantage.gov.

Multiple Award Schedule (MAS)
Federal Supply Group: Professional Services
Contract Number: **47QTCA20D007U**

For more information on ordering go to the following website: https://www.gsa.gov/schedules.
Contract Period: Dates: **March 24, 2020 through March 23, 2030**

Supplement No. PS-0014, eff. March 11, 2025

Prices Shown Herein are Net (discount deducted)

Contractor:	Contract Administration:
Agility Technologies, Inc. 22936 Eversole Ter Ashburn, VA 20148 202-427-6487 www.agilitytechinc.com	**Gunjit Khurana** 22936 Eversole Ter Ashburn, VA 20148 202-427-6487 gunjitk@agilitytechinc.com

CUSTOMER INFORMATION

1a. Table of Awarded Special Item Number(s) with appropriate cross reference to item descriptions and awarded price(s):

SIN 54151S	Information Technology (IT) Professional Services
SIN 518210C	CLOUD based Information Technology Services
SIN OLM	Order-Level Materials (OLMs)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See pricelist

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, the Contractor shall insert "Not applicable" for this item. See pricelist

2. Maximum Order: $500,000 per order

3. Minimum Order: $100 per order

4. Geographic coverage (delivery Area): 48 States and Washington DC

5. Point(s) of production (city, county, and state or foreign country): N/A

6. Discount from list prices or statement of net price: GSA Net Prices are shown on the attached GSA Pricelist. Negotiated discount has been applied and the IFF has been added.

7. Quantity discounts: N/A

8. Prompt payment terms: Net 30. 1% discount if payment made within 15 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items (list items by country of origin): None

10a. Time of Delivery (Contractor insert number of days): Specified on the Task Order

10b. Expedited Delivery. Items available for expedited delivery are noted in this price list. Contact Contractor

10c. Overnight and 2-day delivery. The Contractor must indicate whether overnight and 2-day delivery are available. Also, the Contractor must indicate that the ordering activity may contact the Contractor for rates for overnight and 2-day delivery. Contact Contractor

10d. Urgent Requirements. Ordering agencies can request accelerated delivery for urgent requirements. Contact Contractor

11. F.O.B Points(s): Destination

12a. Ordering Address(es): 22936 Eversole Ter, Ashburn, VA 20148

12b. Ordering procedures: See Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es): 22936 Eversole Ter, Ashburn, VA 20148

14. Warranty provision.: Contractor's standard commercial warranty.

15. Export Packing Charges (if applicable): N/A

16. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

17. Terms and conditions of installation (if applicable): N/A

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

18b. Terms and conditions for any other services (if applicable): N/A

19. List of service and distribution points (if applicable): N/A

20. List of participating dealers (if applicable): N/A

21. Preventive maintenance (if applicable): N/A

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). N/A

22b. If applicable, indicate that Section 508 compliance information is available for the information and communications technology (ICT) products and services offered and show where full details can be found (e.g., Contractor's website or other location). ICT accessibility standards can be found at https://www.section508.gov/. Agility Technologies is Section 508 compliant.

23. Unique Entity Identifier (UEI) number: Z9M6NN4AQLF7

24. Notification regarding registration in System for Award Management (SAM) database: Registered

FINAL PRICING

The rates shown below include the Industrial Funding Fee (IFF) of 0.75%.

SIN	Labor Category	GSA PRICE including IFF 3/24/25 – 3/23/26	GSA PRICE including IFF 3/24/26 – 3/23/27	GSA PRICE including IFF 3/24/27 – 3/23/28	GSA PRICE including IFF 3/24/28 – 3/23/29	GSA PRICE including IFF 3/24/29 – 3/23/30
54151S	Scrum Master	$175.11	$181.24	$187.59	$194.16	$200.95
518210C	Cloud Scrum Master	$175.11	$181.24	$187.59	$194.16	$200.95
54151S	Project Manager II	$205.46	$212.65	$220.10	$227.81	$235.78
518210C	Cloud Project Manager II	$205.46	$212.65	$220.10	$227.81	$235.78
54151S	Project Manager III	$214.50	$222.01	$229.77	$237.81	$246.14
518210C	Cloud Project Manager III	$214.50	$222.01	$229.77	$237.81	$246.14
54151S	Release Manager	$142.21	$147.18	$152.33	$157.66	$163.18
518210C	Cloud Release Manager	$142.21	$147.18	$152.33	$157.66	$163.18
54151S	Systems Engineer	$188.91	$195.52	$202.36	$209.44	$216.78
518210C	Cloud Systems Engineer	$188.91	$195.52	$202.36	$209.44	$216.78
54151S	Systems Consultant	$178.29	$184.52	$190.98	$197.66	$204.58
518210C	Cloud Systems Consultant	$178.29	$184.52	$190.98	$197.66	$204.58
54151S	Subject Matter Expert IV	$281.23	$291.07	$301.26	$311.81	$322.72
518210C	Cloud Subject Matter Expert IV	$281.23	$291.07	$301.26	$311.81	$322.72
54151S	Business Analyst IV	$176.28	$182.45	$188.84	$195.45	$202.29
518210C	Cloud Business Analyst IV	$176.28	$182.45	$188.84	$195.45	$202.29
54151S	Business Analyst V	$192.09	$198.81	$205.77	$212.98	$220.43
518210C	Cloud Business Analyst V	$192.09	$198.81	$205.77	$212.98	$220.43
54151S	Analyst I	$124.17	$128.51	$133.01	$137.66	$142.48
518210C	Cloud Analyst I	$124.17	$128.51	$133.01	$137.66	$142.48
54151S	Data Analyst II	$164.95	$170.72	$176.70	$182.88	$189.28
518210C	Cloud Data Analyst II	$164.95	$170.72	$176.70	$182.88	$189.28
54151S	Technical Architect I	$214.50	$222.01	$229.77	$237.81	$246.14
518210C	Cloud Technical Architect I	$214.50	$222.01	$229.77	$237.81	$246.14
54151S	Technical Architect II	$239.14	$247.52	$256.18	$265.15	$274.43
518210C	Cloud Technical Architect II	$239.14	$247.52	$256.18	$265.15	$274.43
54151S	Data Architect	$227.12	$235.07	$243.30	$251.82	$260.63
518210C	Cloud Data Architect	$227.12	$235.07	$243.30	$251.82	$260.63
54151S	Web Architect II	$239.84	$248.23	$256.92	$265.90	$275.21

518210C	Cloud Web Architect II	*$239.84*	*$248.23*	*$256.92*	*$265.90*	*$275.21*
54151S	Solution Architect I	*$194.94*	*$201.76*	*$208.83*	*$216.13*	*$223.70*
518210C	Cloud Solution Architect I	*$194.94*	*$201.76*	*$208.83*	*$216.13*	*$223.70*
54151S	Solution Architect II	*$209.34*	*$216.66*	*$224.25*	*$232.10*	*$240.22*
518210C	Cloud Solution Architect II	*$209.34*	*$216.66*	*$224.25*	*$232.10*	*$240.22*
54151S	UX/UI Architect	*$228.44*	*$236.44*	*$244.72*	*$253.28*	*$262.15*
518210C	Cloud UX/UI Architect	*$228.44*	*$236.44*	*$244.72*	*$253.28*	*$262.15*
54151S	Web Developer III	*$176.63*	*$182.82*	*$189.22*	*$195.84*	*$202.69*
518210C	Cloud Web Developer III	*$176.63*	*$182.82*	*$189.22*	*$195.84*	*$202.69*
54151S	Developer IV	*$185.63*	*$192.13*	*$198.85*	*$205.81*	*$213.02*
518210C	Cloud Developer IV	*$185.63*	*$192.13*	*$198.85*	*$205.81*	*$213.02*
54151S	Quality Assurance II	*$146.46*	*$151.59*	*$156.90*	*$162.39*	*$168.07*
518210C	Cloud Quality Assurance II	*$146.46*	*$151.59*	*$156.90*	*$162.39*	*$168.07*
54151S	Quality Assurance III	*$174.52*	*$180.62*	*$186.94*	*$193.48*	*$200.25*
518210C	Cloud Quality Assurance III	*$174.52*	*$180.62*	*$186.94*	*$193.48*	*$200.25*
54151S	Subject Matter Expert I	*$187.78*	*$194.35*	*$201.15*	*$208.19*	*$215.48*
518210C	Cloud Subject Matter Expert I	*$187.78*	*$194.35*	*$201.15*	*$208.19*	*$215.48*
54151S	Subject Matter Expert II	*$214.50*	*$222.01*	*$229.77*	*$237.81*	*$246.14*
518210C	Cloud Subject Matter Expert II	*$214.50*	*$222.01*	*$229.77*	*$237.81*	*$246.14*
54151S	Project Manager	*$188.95*	*$195.56*	*$202.40*	*$209.48*	*$216.82*
518210C	Cloud Project Manager	*$188.95*	*$195.56*	*$202.40*	*$209.48*	*$216.82*
54151S	Business Analyst II	*$151.62*	*$156.93*	*$162.42*	*$168.10*	*$173.98*
518210C	Cloud Business Analyst II	*$151.62*	*$156.93*	*$162.42*	*$168.10*	*$173.98*
54151S	Business Analyst III	*$167.54*	*$173.40*	*$179.47*	*$185.74*	*$192.24*
518210C	Cloud Business Analyst III	*$167.54*	*$173.40*	*$179.47*	*$185.74*	*$192.24*
54151S	Developer III	*$176.63*	*$182.82*	*$189.22*	*$195.84*	*$202.69*
518210C	Cloud Developer III	*$176.63*	*$182.82*	*$189.22*	*$195.84*	*$202.69*
54151S	Quality Assurance I	*$142.76*	*$147.76*	*$152.93*	*$158.28*	*$163.82*
518210C	Cloud Quality Assurance I	*$142.76*	*$147.76*	*$152.93*	*$158.28*	*$163.82*

SERVICE CONTRACT LABOR STANDARDS (SCLS) MATRIX

The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided.

While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories.

If and / or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.

LABOR CATEGORY DESCRIPTIONS

Labor Title	Labor Category Description	Minimum Education	Minimum Years of Experience
Scrum Master	Uses agile methodology values, principles, and practices to plan, manage, and deliver solutions. Responsible for Training, mentoring, and supporting scrum teams to follow agile values, principles, and practices. Helps with determining and managing tasks, issues, risks, and action items. Schedules and facilitates scrum events, meetings, and decision-making processes. Monitors progress and performance and helping teams to make improvements. Plans and organizes demos and product/system testing. Ensures the proper use of collaborative processes and removing impediments for the scrum team. Tracks project processes, deliverables, and financials.Prepares and presents status reports to stakeholders	Bachelors	5
Cloud Scrum Master	Uses agile methodology values, Cloud principles, and Cloud practices to plan, manage, and deliver solutions. Responsible for Training, mentoring, and supporting scrum teams to follow agile values, Cloud principles, and Cloud practices. Helps with determining and managing tasks, Cloud issues, risks, and action items. Schedules and facilitates scrum events, meetings, and decision-making processes. Monitors progress and performance and helping teams to make improvements. Plans and organizes demos and product/system testing. Ensures the proper use of collaborative processes and removing impediments for the scrum team. Tracks project processes, deliverables, and financials.Prepares and presents status reports to stakeholders	Bachelors	5
Project Manager II	Manages significant work planning and resource allocation, process design and contract development including cost, schedule and performance of projects. Organizes and directs personnel, contracts and materials for the performance of assigned professional services. Provides primary interface and leadership for the successful implementation of contracted projects to achieve customer and business objectives.	Bachelors	7
Cloud Project Manager II	Manages significant work planning and resource allocation, Cloud process design and contract development including cost, schedule and performance of projects. Organizes and directs personnel, contracts and materials for the performance of assigned professional services. Provides	Bachelors	7

	primary interface and leadership for the successful implementation of contracted projects to achieve customer and business objectives.		
Project Manager III	Responsible for managing all aspects of a relatively complex program. May manage fixed price contracts. May be involved in several programs simultaneously. Has responsibility for program growth, marketing, and follow-on business. Maintains contractor interface with the senior levels of the customer's organization, and consults with customer and contractor personnel to formulate and review task plans and deliverables, and provides conformance with program and project task schedules, costs and contractual obligations.	Bachelors	9
Cloud Project Manager III	Responsible for managing all aspects of a relatively complex Cloud program. May manage fixed price contracts. May be involved in several programs simultaneously. Has responsibility for Cloud program growth, marketing, and follow-on business. Maintains contractor interface with the senior levels of the customer's organization, and consults with customer and contractor personnel to formulate and review task plans and deliverables, and provides conformance with program and project task schedules, costs and contractual obligations.	Bachelors	9
Release Manager	Develops, documents, and implements detailed plans for ensuring configuration control for IT programs, projects, and tasks. Identified issues when they arise and implements solutions. Maintains records and documentation to ensure accurate product builds, part ordering and product and/or software updates. Experience in management of individual releases of software, hardware or other system components. Has experience in coordinating with QA, Development, packaging and hardware teams. Has experience in documenting releases, risks and in maintaining the schedule of planned releases.	Bachelors	3
Cloud Release Manager	Develops, documents, and implements detailed plans for ensuring Cloud configuration control for IT Cloud programs, projects, and tasks. Identified issues when they arise and implements solutions. Maintains records and documentation to ensure accurate product builds, part ordering and product and/or software updates. Experience in management of individual releases of Cloud software, hardware or other system components. Has experience in coordinating with QA, Development, packaging and hardware teams. Has experience in documenting releases, Cloud risks and in maintaining the schedule of planned releases.	Bachelors	3

Systems Engineer	Responsible for providing technical expertise and support for cloud solutions, cloud migrations, cloud planning/governance, and cloud-native applications. May be involved in designing, configuring, administering, and maintaining application servers, network, webservers, databases, data warehouses, and data systems. May also be involved in data analysis, data structure, metadata, data architecture, data visualization, data management and governance, data collection, cleaning, organization, modeling, quality assurance, design and implementation of data collection methods, samples, protocols, and instruments, as well as data analysis, reporting, and development of findings. May include data scientist, survey research, or informaticist roles.	Bachelors	7
Cloud Systems Engineer	Responsible for providing technical expertise and support for cloud solutions, cloud migrations, cloud planning/governance, and cloud-native applications. May be involved in designing, configuring, administering, and maintaining application servers, network, webservers, databases, data warehouses, and data systems. May also be involved in data analysis, data structure, metadata, data architecture, data visualization, data management and governance, data collection, cleaning, organization, modeling, quality assurance, design and implementation of data collection methods, samples, protocols, and instruments, as well as data analysis, reporting, and development of findings. May include data scientist, survey research, or informaticist roles.	Bachelors	7
Systems Consultant	Systems Consultant may have varying responsibilities, including planning, developing, modifying, analyzing, and testing software programs, Web sites, mobile applications, or other technologies for cloud solutions, cloud migrations, cloud planning/governance, cloud-native applications, and other cloud-oriented activities. They will participate in designing, coding, testing, configuring, and implementing software products, tools, or services and installing and maintaining software products.	Bachelors	5
Cloud Systems Consultant	Systems Consultant may have varying responsibilities, including planning, developing, modifying, analyzing, and testing Cloud software programs, Web sites, mobile applications, or other technologies for cloud solutions, cloud migrations, cloud planning/governance, cloud-native applications, and other cloud-oriented activities. They will participate in designing, coding, testing, configuring, and implementing software products, tools, or services and installing and maintaining software products.	Bachelors	5

Subject Matter Expert IV	Thought leader and an expert with industry leadership and command, who serves as a thought leader and architect for systems design and development. Envisions application design, creates cloud based solutions, integrates business objectives into online offerings, and works with client staff to align requirements with web products. Position will lead and facilitate design-planning sessions and take overall responsibility of the cloud solutions architecture. Experienced in several SaaS / PaaS / Low-Code / No-Code based technologies.	Bachelors	15
Cloud Subject Matter Expert IV	Thought leader and an expert with industry leadership and command, who serves as a thought leader and Cloud architect for systems design and development. Envisions application design, creates cloud based solutions, integrates business objectives into online offerings, and works with client staff to align requirements with web products. Position will lead and facilitate design-planning sessions and take overall responsibility of the cloud solutions architecture. Experienced in several SaaS / PaaS / Low-Code / No-Code based technologies.	Bachelors	15
Business Analyst IV	Applies industry-recognized methods to produce high-quality work products throughout all stages of the Systems Development Life Cycle. Possess expertise in analyzing, designing, testing, implementing, and supporting complex systems, and excel at delivering effective solutions to business problems. Hands on experience with low-code/no-code platforms. Capable of evaluating issues related to people, processes, and technology, conducting studies, and developing appropriate solutions to address customer requirements. Additionally, supports the project manager in managing changes to the project scope and help manage client expectations. Review reports and work for accuracy and completeness, and develop and present alternative plans.	Bachelors	5
Cloud Business Analyst IV	Applies industry-recognized methods to produce high-quality work products throughout all stages of the Cloud Systems Development Life Cycle. Possess expertise in analyzing, designing, testing, implementing, and supporting complex systems, and excel at delivering effective solutions to business problems. Hands on experience with low-code/no-code Cloud platforms. Capable of evaluating issues related to people, processes, and technology, conducting studies, and developing appropriate solutions to address customer requirements. Additionally, supports the Cloud project manager in managing changes to the project scope and help manage client expectations. Review reports and work for accuracy and completeness, and develop and	Bachelors	5

	present alternative plans.		
Business Analyst V	Analyzes and interprets complex business requirements to identify solutions that meet customer needs. Performs detailed data analysis, document business processes, and develop clear and concise requirements documents to inform the design and development of technology solutions. Works closely with stakeholders and technical teams to ensure that requirements are properly understood and implemented, and provides ongoing support throughout the project lifecycle to ensure that solutions meet or exceed customer expectations. Highly experienced professional committed to delivering high-quality outcomes that align with business goals.	Bachelors	9
Cloud Business Analyst V	Analyzes and interprets complex Cloud business requirements to identify solutions that meet customer needs. Performs detailed data analysis, document business processes, and develop clear and concise requirements documents to inform the design and development of technology solutions. Works closely with stakeholders and technical teams to ensure that Cloud requirements are properly understood and implemented, and provides ongoing support throughout the project lifecycle to ensure that solutions meet or exceed customer expectations. Highly experienced professional committed to delivering high-quality outcomes that align with business goals.	Bachelors	9
Analyst I	Conducts systems analysis and testing using industry-recognized methods and tools to deliver high-quality work products across the entire system lifecycle. Possess a comprehensive knowledge of information systems and operations, as well as a fundamental understanding of database administration. Skilled in analyzing business needs, gathering and organizing data, and conducting data analysis to identify trends and patterns. Investigates issues and recommend appropriate corrective actions while producing clear reports of results, process definitions, and workflow diagrams. Assists with creating and maintaining databases and may support the development and implementation of project plans.	Bachelors	1
Cloud Analyst I	Conducts Cloud systems analysis and testing using industry-recognized methods and tools to deliver high-quality work products across the entire system lifecycle. Possess a comprehensive knowledge of Cloud based information systems and operations, as well as a fundamental understanding ofCloud database administration. Skilled in analyzing business needs, gathering and organizing data, and conducting data analysis to identify trends and	Bachelors	1

	patterns. Investigates issues and recommend appropriate corrective actions while producing clear reports of results, process definitions, and workflow diagrams. Assists with creating and maintaining databases and may support the development and implementation of Cloud project plans.		
Data Analyst II	Responsible for collecting, analyzing, and interpreting complex data sets using a variety of tools and techniques. Applies statistical methods and data mining techniques to identify trends, patterns, and insights that support informed decision-making. Collaborates with cross-functional teams to identify data needs and develop data-driven solutions to business problems. Ensures the accuracy and integrity of data by developing and implementing data quality controls and procedures. May be responsible for creating and maintaining reports and dashboards to stakeholders.	Bachelors	5
Cloud Data Analyst II	Responsible for collecting, analyzing, and interpreting complex data sets using a variety of tools and techniques. Applies statistical methods and data mining techniques to identify trends, patterns, and insights that support informed decision-making. Collaborates with cross-functional teams to identify data needs and develop data-driven solutions to business problems. Ensures the accuracy and integrity of Cloud data by developing and implementing data quality controls and procedures. May be responsible for creating and maintaining Cloud reports and dashboards to stakeholders.	Bachelors	5
Technical Architect I	Provides technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Is responsible for working with customers and stakeholders to provide analysis and present system implementation or operational options.	Bachelors	5
Cloud Technical Architect I	Provides Cloud technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Is responsible for working with customers and stakeholders to provide analysis and present Cloud system implementation or operational options.	Bachelors	5
Technical Architect II	Provides technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration,	Bachelors	7

	documentation, and implementation advice on complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Is responsible for working with customers and stakeholders to provide analysis and present system implementation or operational options.		
Cloud Technical Architect II	Provides technical knowledge and analysis of highly specialized Cloud applications and operational environment, high-level functional systems analysis, design, integration, documentation, and implementation advice on complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Is responsible for working with customers and stakeholders to provide analysis and present Cloud system implementation or operational options.	Bachelors	7
Data Architect	Designs and implements databases for online applications and decision support systems using specific database design tools and common database development languages. Designs normalized database structures based on functional requirements and applies expertise in structured database development procedures to create or optimize databases that support overlying applications. Experience designing and architecting data solutions in low-code / no-code environment. May be responsible for overseeing, architecting and designing data migration procedures and processes. May be responsible for creating and maintaining reports and dashboards, and presenting findings to stakeholders in a clear and concise manner.	Bachelors	7
Cloud Data Architect	Designs and implements databases for online Cloud applications and decision support systems using specific database design tools and common database development languages. Designs normalized Cloud based database structures based on functional requirements and applies expertise in structured database development procedures to create or optimize databases that support overlying applications. Experience designing and architecting Cloud data solutions in low-code / no-code environment. May be responsible for overseeing, architecting and designing data migration procedures and processes. May be responsible for creating and maintaining reports and dashboards, and presenting findings to stakeholders in a clear and concise manner.	Bachelors	7
Web Architect II	Leads the integration of multiple technologies using low-code/no-code approach, maps functional requirements to cloud solution features and functionality. Oversees code reviews, disseminates best practices, and leads the design, development, and advanced customization of web, cloud,	Bachelors	7

	mobile, or related technologies.		
Cloud Web Architect II	Leads the integration of multiple technologies using low-code/no-code approach, maps functional requirements to cloud solution features and functionality. Oversees code reviews, disseminates best practices, and leads the design, development, and advanced customization of web, cloud, mobile, or related technologies.	Bachelors	7
Solution Architect I	Collaborates with project managers, developers, and other technical experts to design and develop technology solutions that meet business requirements. They possess a good understanding of software engineering and data modeling, and communicate technical concepts effectively to non-technical stakeholders. Stays up-to-date on emerging technology trends and identifies potential risks and limitations associated with technology choices. They prioritize delivering high-quality outcomes that meet or exceed customer requirements, and may contribute to the development of best practices, standards, and procedures.	Bachelors	3
Cloud Solution Architect I	Collaborates with project managers, developers, and other technical experts to design and develop technology solutions that meet business requirements. They possess a good understanding of Cloud software engineering and data modeling, and communicate technical concepts effectively to non-technical stakeholders. Stays up-to-date on emerging Cloud technology trends and identifies potential risks and limitations associated with technology choices. They prioritize delivering high-quality outcomes that meet or exceed customer requirements, and may contribute to the development of Cloud best practices, standards, and procedures.	Bachelors	3
Solution Architect II	Designs and oversees the implementation of complex technology solutions that meet customer needs. They analyze requirements and develop detailed architecture plans while working closely with development teams and stakeholders to ensure alignment with business goals. Throughout the project lifecycle, provides technical guidance and support to resolve issues and ensure successful delivery of the solution.	Bachelors	5
Cloud Solution Architect II	Designs and oversees the implementation of complex Cloud technology solutions that meet customer needs. They analyze Cloud requirements and develop detailed architecture plans while working closely with development teams and stakeholders to ensure alignment with business goals. Throughout the project lifecycle, provides technical guidance and support to resolve issues and ensure successful delivery of the Cloud solution.	Bachelors	5

UX/UI Architect	Designs and develops user interfaces for web and mobile applications using industry standard tools. Conducts user research and usability testing. Creates wireframes, prototypes, and mockups to illustrate design concepts and gathers feedback from stakeholders. Collaborates with cross-functional teams, developers, product managers, and designers, to ensure consistency and coherence in the user experience across products and platforms. Leads design workshops and presents design concepts to stakeholders.	Bachelors	5
Cloud UX/UI Architect	Designs and develops user interfaces for web and mobile applications using industry standard tools. Conducts user research and usability testing. Creates wireframes, prototypes, and mockups to illustrate design concepts and gathers feedback from stakeholders. Collaborates with cross-functional teams, developers, product managers, and designers, to ensure consistency and coherence in the user experience across Cloud products and platforms. Leads design workshops and presents design concepts to stakeholders.	Bachelors	5
Web Developer III	Provides technical support, consulting, and computer systems programming for applications support using specific tools and technologies related to the web development and technical environment. Applies expertise in low-code / no-code procedures to analyze, design, create or modify web-based programs based on and related to system design specifications or operating systems.	Bachelors	5
Cloud Web Developer III	Provides Cloud technical support, consulting, and computer systems programming for applications support using specific tools and technologies related to the web development and technical environment. Applies expertise in low-code / no-code procedures to analyze, design, create or modify web-based programs based on and related to system design specifications or operating systems.	Bachelors	5
Developer IV	Analyzes, designs, creates or modifies programs based on system design specifications or operating systems. Possesses technical knowledge and responsibility for all phases of applications systems analysis and programming, and understand the business or function for which the application is designed. Experience with developing in low-code platforms. Provides computer systems programming, technical support, and consulting for applications support using specific tools relative to the application and technical environment being utilized. Applies expertise in programming procedures to ensure effective performance of the systems.	Bachelors	7
Cloud Developer IV	Analyzes, designs, creates or modifies Cloud programs based on system design specifications or operating systems.	Bachelors	7

	Possesses technical knowledge and responsibility for all phases of applications systems analysis and programming, and understand the business or function for which the application is designed. Experience with developing in low-code platforms. Provides computer systems programming, technical support, and consulting for Cloud applications support using specific tools relative to the application and technical environment being utilized. Applies Cloud expertise in programming procedures to ensure effective performance of the systems.		
Quality Assurance II	Responsible for implementing a software quality assurance program to support software products and services of low to moderate complexity. Plays a key role in establishing software quality standards for the entire software development lifecycle, including documentation, development methods, testing, and maintenance. Specifies functional and non-functional software requirements and assist in establishing quantitative measurements and techniques for measuring software quality. May also establish software test standards and methods and conduct software tests to ensure compliance with established quality standards.	Bachelors	3
Cloud Quality Assurance II	Responsible for implementing a Cloud quality assurance program to support software products and services of low to moderate complexity. Plays a key role in establishing software quality standards for the entire software development lifecycle, including documentation, development methods, testing, and maintenance. Specifies functional and non-functional software requirements and assist in establishing quantitative measurements and techniques for measuring software quality. May also establish software test standards and methods and conduct software tests to ensure compliance with established quality standards.	Bachelors	3
Quality Assurance III	Responsible for leading the implementation of a software quality assurance program in support of software products and services; establish and enforce software quality standards for the entire software development life cycle, including documentation, development methods, testing, and maintenance; specify functional and non-functional software requirements; develop quantitative measurements and techniques for measuring software quality; establish and maintain software test standards and methods and conduct software tests; review and evaluate software products and services for adherence to government directives, standards, and guidelines concerning software quality assurance.	Bachelors	5

Cloud Quality Assurance III	Responsible for leading the implementation of a Cloud quality assurance program in support of software products and services; establish and enforce software quality standards for the entire software development life cycle, including documentation, development methods, testing, and maintenance; specify functional and non-functional software requirements; develop quantitative measurements and techniques for measuring software quality; establish and maintain Cloud test standards and methods and conduct software tests; review and evaluate software products and services for adherence to government directives, standards, and guidelines concerning software quality assurance.	Bachelors	5
Subject Matter Expert I	Provides technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Is responsible for working with customers and stakeholders to provide analysis and present system implementation or operational options.	Masters	10
Cloud Subject Matter Expert I	Provides Cloud technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective Cloud implementation. Is responsible for working with customers and stakeholders to provide analysis and present system implementation or operational options.	Masters	10
Subject Matter Expert II	Provides technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Is responsible for working with customers and stakeholders to provide analysis and present system implementation or operational options.	Masters	15
Cloud Subject Matter Expert II	Provides Cloud technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately	Masters	15

	complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Is responsible for working with customers and stakeholders to provide analysis and present system implementation or operational options.		
Project Manager	Manages cost, schedule and performance of projects. Organizes and directs personnel, contracts and materials for the performance of assigned professional services. Provides primary interface and leadership for the successful implementation of contracted projects to achieve customer and business objectives.	Bachelors	5
Cloud Project Manager	Manages cost, schedule and performance of Cloud projects. Organizes and directs personnel, contracts and materials for the performance of assigned professional services. Provides primary interface and leadership for the successful implementation of contracted projects to achieve customer and business objectives.	Bachelors	5
Business Analyst II	Conducts systems analysis and testing. Identifies causes for deviations and recommends corrective action. Uses industry recognized methods to deliver work products in analysis, design, system testing, implementation or support and maintenance in a system lifecycle comprehensive knowledge of information systems and operations and has understanding of database administration. Analyzes business needs, gathers and organizes data from standard reports, analyzes data to identify trends and patterns and investigates issues, produces clear reports of results, process definitions and workflow diagrams, performs systems analysis or testing, develops appropriate corrective actions, creates or maintains databases, develops and implements plans.	Bachelors	3
Cloud Business Analyst II	Conducts Cloud systems analysis and testing. Identifies causes for deviations and recommends corrective action. Uses industry recognized methods to deliver work products in Cloud, analysis, design, system testing, implementation or support and maintenance in a system lifecycle comprehensive knowledge of information systems and operations and has understanding of database administration. Analyzes business needs, gathers and organizes data from standard reports, analyzes data to identify trends and patterns and investigates issues, produces clear reports of results, process definitions and workflow diagrams, performs systems analysis or testing, develops appropriate corrective actions, creates or maintains databases, develops and implements plans.	Bachelors	3

Business Analyst III	Conducts systems analysis and testing. Identifies causes for deviations and recommends corrective action. Uses industry recognized methods to deliver work products in analysis, design, system testing, implementation or support and maintenance in a system lifecycle comprehensive knowledge of information systems and operations and has understanding of database administration. Analyzes business needs, gathers and organizes data from standard reports, analyzes data to identify trends and patterns and investigates issues, produces clear reports of results, process definitions and workflow diagrams, performs systems analysis or testing, develops appropriate corrective actions, creates or maintains databases, develops and implements plans.	Bachelors	5
Cloud Business Analyst III	Conducts Cloud systems analysis and testing. Identifies causes for deviations and recommends corrective action. Uses Cloud industry recognized methods to deliver work products in analysis, design, system testing, implementation or support and maintenance in a system lifecycle comprehensive knowledge of information systems and operations and has understanding of database administration. Analyzes Cloud needs, gathers and organizes data from standard reports, analyzes data to identify trends and patterns and investigates issues, produces clear reports of results, process definitions and workflow diagrams, performs systems analysis or testing, develops appropriate corrective actions, creates or maintains databases, develops and implements plans.	Bachelors	5
Developer III	Provide computer systems programming, technical support and consulting for applications support using specific tools relative to the application and technical environment being utilized. Apply expertise in programming procedures to analyze, design, create or modify programs based on and related to system design specifications or operating systems.	Bachelors	5
Cloud Developer III	Provide computer systems programming, technical support and consulting for applications support using specific tools relative to the Cloud application and technical environment being utilized. Apply Cloud expertise in programming procedures to analyze, design, create or modify programs based on and related to system design specifications or operating systems.	Bachelors	5
Quality Assurance I	Provides daily supervision and direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concept and user standards. Coordinates with the program/project manager to ensure project deadlines are	Bachelors	1

	met.		
Cloud Quality Assurance I	Provides daily supervision and direction for personnel performing Cloud software development tasks, including the review of work products for correctness, adherence to the design concept and user standards. Coordinates with the program/project manager to ensure project deadlines are met.	Bachelors	1